

Commitment to Quality & Service

Management Philosophy

Crown Technical Systems Management policy is to provide the highest quality product and service to its customers. While our Quality Department is entrusted with the implementation of the company's quality plan and the day to day quality issues, it is the dedication of each individual employee that makes Crown a company where our customers are very comfortable with repeat business.

Our single point of contact for all of our customer's needs is the project engineer. The project engineer funnels any and every piece of information that the customer needs ensuring continuity and excellent service.

Quality Assurance Program ISO-9001:2000 Compliant

Crown Technical Systems Quality Objectives:

- Continuously drive the level of customer satisfaction greater than today.
- Strive to achieve a 100% on-time delivery to all our customers.
- Continuously reduce the cost of quality and maintain the Quality management system as the tool to achieve all other objectives.

Warranty

Crown Technical Systems offers the following warranties:

Control Building

- Standard (2) Year Workmanship Warranty *
- Standard (5) Year Paint & Powder Coat Warranty *
- Standard (5) Year Weather Tightness Warranty *

Extended Warranty on building: All of the above mentioned warranties can be extended for a period of up to (10) years.

Equipment Warranty: Crown can provide full warranty covering purchased equipment, workmanship and manufactured items for a period of up to (5) years.

Control Panel and Switchgear

- Standard (2) Year Workmanship Warranty *
- Equipment Warranty 1 year- Manufacturers warranty is transferred

**** At no cost to customer***